

# Maritime Skills Academy

Delivering a higher level  
of maritime training

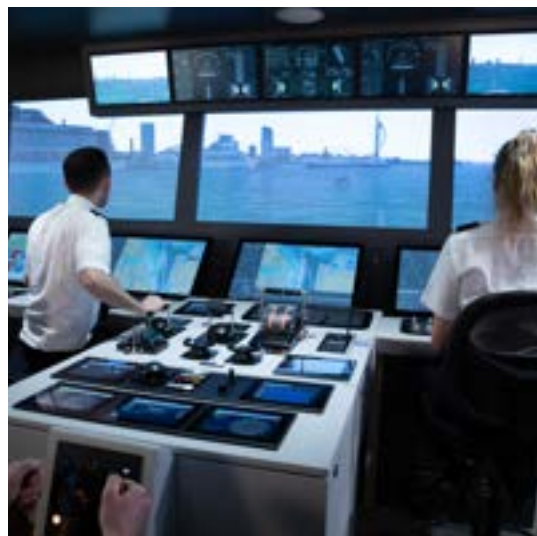
Dover | Portsmouth | Gibraltar

**Viking Maritime**  
GROUP



MSA









## Helping The Industry Set New Standards

### Maritime Leader in STCW Training

The Maritime Skills Academy has been a maritime leader in STCW training since 2016.

Providing delegates near and far with the necessary training to work at sea.

### Supporting Businesses and Delegates Alike

As an approved MCA, Bahamas, and GWO recognised centre, we are as proud to be meeting the high standards of commercial operators as we are in supporting individuals to maintain and build their professional development.



#### Flag State Accredited

We offer flag state recognised courses to over 5,000 delegates annually.



#### World-Class Facilities

Complete your STCW, Fire, or Simulator Training at one of our world-class training centres.



#### Complete Training Management

Offering support for all training needs, including flights, transfers and accommodation.

## Our Locations

With training centres in Portsmouth, Dover and Gibraltar, we offer flag state recognised courses to over 5,000 delegates annually.

These courses are taught by our in-house experts, who each have experience in the maritime industry.

MSA Dover  
Dover UK

MSA Portsmouth  
Portsmouth UK

MSA Gibraltar  
Campus Europa Point GIB

## Excellent Training Centre Locations

### MSA Dover, UK

#### Courses cover

All STCW Advanced and Basic Safety courses plus refreshers

Tailored Operational Fire Fighting  
(built around your company procedures)  
1 to 5-day sessions

Medical Training

Marine Evacuation Systems

ISM

Security

Train the Trainer

Shipboard Safety Officer

Enclosed Space Training

Damage Control

Bespoke Butler Level Training

### MSA Portsmouth, UK

#### Courses cover

Bridge Resource Management 1 & 2

Engine Resource Management 1 & 2  
*Bridge and Engine can be joined to  
create combined exercises*

Ship Handling

Safe Watchkeeping

Promotion Panels & Assessments

ECDIS

Tug Operations

Advanced & Basic Polar Code

High Voltage & Assessments

Port Studies

Accident Investigation

### MSA Gibraltar

#### Courses cover

4-part STCW Basic Safety Training

Refreshers in Fire, Survival Techniques  
and Advanced Fire Fighting

Tailored Operational Fire Fighting  
(built around your company procedures)  
1 to 5-day sessions available

Medical Training

### Manila, Philippines

#### Courses cover

Tailored Operational Fire Fighting (built  
around your company procedures)  
3 to 5-day sessions available





## Our Training

### Simulator Courses

Our simulation courses are 100% tailored to your needs and procedures. A full consultation prior to training will take place to understand areas of focus or concern, sailing areas, procedures and to build a full training programme.

Our ship library provides us with similar vessels to your fleet (size and propulsion) or you can choose to invest in your own exact ship model. We can offer favourable pricing due to our Wartsila partnership.

### STCW

You can choose to put officers and crew on your own closed group sessions, or the calendar scheduled courses which run throughout the year. This is normally depending on numbers and logistics. All of our STCW courses meet flag state approval and go over and above the minimum requirements .

### Operational Fire Fighting & Damage Control

The emphasis in understanding the core training focus is key and is discussed during the consultation phase, prior to any training commencement. This will be done in collaboration with our expert instructors, so the aims and objectives are met. We focus on any procedures, areas of improvement, or concern.

### Onboard Training, Assessment & Audits

With our expert team of instructors, seafarers and HR specialists, we are able to provide various areas of consultancy that will benefit the safe operation of your vessels. Areas include:

- Accident investigation
- HR and policy creation
- Safety Procedures advice and design
- Safety Audits
- Port Studies
- Research and development for vessel models
- Independent officer and crew skill set assessments



# Luxury YACHT INTERIOR TRAINING

The Exclusive Butler School and the Maritime Skills Academy are proud to be working in partnership to offer **Luxury Yacht Interior Training**. Our specialist trainers, will upskill your crew to an exceptional standard, in order to deliver an outstanding and flawless service. Prior to any training, we offer a consultation service to gain an understanding of your training needs before the programme commences.

## Training Modules



Barista Skills  
& Techniques



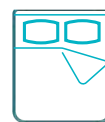
Introduction  
to Cigars



Introduction to  
Floristry



Mixology  
training



Elite  
Housekeeping  
Standards



Superior Table  
Service Skills





## Maritime Leadership Training

The Maritime Skills Academy has partnered with BZ Maritime Leadership to provide a holistic portfolio of professional services tailored for the maritime industry.

BZ Maritime Leadership was established to provide maritime consultancy, leadership development, and human capability training.

Their ethos is grounded in integrity and upholding the highest standards. With the founders' Royal Navy backgrounds, you can always be confident that safety, security, and confidentiality, are of paramount importance.

We work to transform performance by delivering bespoke training solutions designed specifically for the cruise industry. Our training design is based on three fundamental concepts:

1. Holistic Development
2. Inclusive Learning
3. Experiential Learning

## Consultancy Services

Consultancy services are offered to maritime companies both ashore and on board to deliver high-performance and safety:

- Culture and Climate Assessments - evaluating organisational alignment, systems, and performance.
- Psychometrics for Selection & Recruitment
- Psychometrics for Leadership & Professional Development
- Leadership & Performance Coaching
- Conference Workshops & Keynote Speaking
- Conflict Resolution
- Wellbeing and Welfare Support

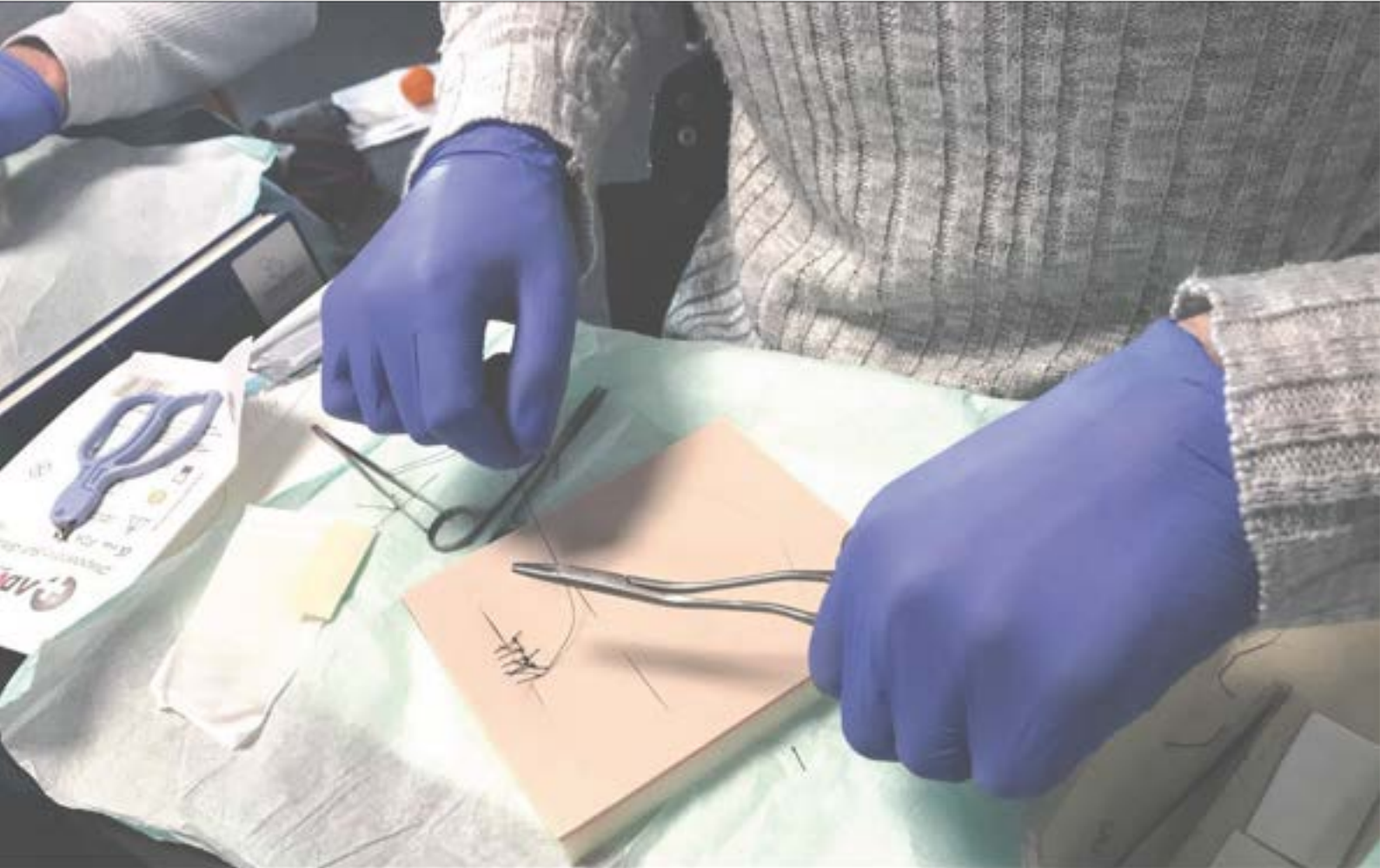
Human Resources (HR) Support - Performance Management, development of appraisal processes, recruitment, crew career development, training advice etc.



## A Selection of Our Clients







## Our Partners

We strive to give operators and delegates the highest standards of training in the maritime industry. Partnering with specialist providers, we can bring expert knowledge and dedicated instructors to our training.

### BZ Maritime Leadership

BZ Maritime Leadership was established to provide maritime consultancy, leadership development, and human capability training.

### ISCA Wellbeing

Isca Wellbeing provides mental health training and support solutions for seafarers, shipping companies and the maritime industry.

### Exclusive Butler School

The Exclusive Butler School is passionate about providing the very best training to the next generation of aspiring Butlers and improving the skills of those currently working in the hospitality industry.

### Guardian

Guardian Training is the world's largest independent fall protection and prevention partner and one of the UK's leading GWO and working at heights training provider.

### Red Square Medical

Red Square Medical support seafarers with a tailored medical service that prepares, protects and makes sure that you are covered for every eventuality.



## Accreditations

The Maritime Skills Academy has the following accreditations

### Maritime & Coastguard Agency

The Maritime & Coastguard Agency works to prevent the loss of life on the coast, and at sea. Producing legislation and guidance on maritime matters.

### The Bahamas Maritime Authority

The Bahamas Maritime Authority works to register vessels, enforce ship safety requirements and constantly monitor and improve standards.

### Global Wind Organisation (GWO)

GWO is a non-profit industry association, ensuring training standards for a safer and more productive workforce.

### Marlins

Marlins is the leading provider of Maritime English testing to seafarers worldwide. Providing training and assessment solutions to the maritime industry.

### LRQA

ISO 9001 is the international standard for Quality Management Systems (QMS) Gaining the ISO 9001 certification from LRQA.

### Cyber Essentials Plus

The Cyber Essentials Plus scheme is a set of baseline technical controls produced by the UK Government and industry to help organisations improve their defences and publicly demonstrate their commitment to cybersecurity.





## Flights, Hotels & Transfers

Let us take the stress out of your travel arrangements. We can arrange flights from anywhere in the world, local accommodation and even airport transfers for course delegates, under one flexible, consolidated booking.

## MSA is a Viking Maritime Group Business

Viking Maritime Group is a leading maritime services company operating in the United Kingdom, Gibraltar, Guernsey, the USA, New Zealand, and the Philippines. Founded in 1988, the company encompasses a diverse group of businesses, including Viking Crew, the leading maritime crew services provider.



The leading Cruise, Superyacht, Specialist and Shorebased maritime crew services provider, offering:

- Crew Payroll, Employment and Certification
- Deployment and Travel Solutions
- Welfare, HR and Support
- Recruitment and Training Services

Viking Crew

## Setting New Standards Together

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